

Services

Written by Administrator

Monday, 09 October 2006 07:49 - Last Updated Tuesday, 23 December 2008 13:22

LET US HELP YOU MAXIMIZE YOUR POTENTIAL...

InterStar offers a wide variety of services for both home and commercial customers, ranging from dial-up accounts to permanent Internet connections.

We offer a variety of cost-effective accounts and methods for you to connect to the Internet, each of which has unique features tailored to suit you or your company needs.

Personal Accounts

Note: You must be a teacher to qualify for the educator account.

Account Type



Monthly Fee



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Hours/Month

Overtime

Bonus Time

Email Boxes

Tech Support

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Unlimited

\$19.95

Unlimited

N/A

N/A

5

Yes

Educator

\$17.95

Unlimited

N/A

N/A

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5

Yes

Solo

\$10.00

10 hours

\$1/hr.

No

2

Yes

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Browser

\$20.00

120 hours

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\$1/hr.

12:00am to 8:00am

5

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Yes

Cyclone Dial-Up Accelerator

\$2.00	Unlimited	N/A	N/A	
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Corporate Dial-Up Accounts:

Account Type

C1

C2

SOHO

Activation

\$100

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\$150

\$30

Monthly Charge

\$50

\$150

\$24.95

Hours/Month

300

550

Unlimited

Overtime

\$1/hr.

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\$1/hr.

N/A

Domain Processing and Maintenance

Yes

Yes

Yes

Free Technical Support

Yes

Yes

Yes

Email Address

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25

75

15

Virtual Domain

Yes

Yes

Yes

Banner Advertisement

Yes

Yes

Yes

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Basic Web Page

Yes

Yes

No

Microsoft FrontPage Extensions

Free

Free

Free

WEB Stats

Yes

Yes

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Yes

Web Space

15MB

30MB

5MB

Domain Information:

Domain Name Registration fee: \$25.00 per year

Domain Name Registration fee (2 years) \$45.00 per 2 years

Domain Hosting

15 MB

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30 MB

50 MB

Email

Domain Transfer Fee: \$25.00

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\$25.00
\$25.00

\$2	\$4.95a.
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\$9.95
\$14.95
\$1.00 ea.
One time fee

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Domain name registration fees are \$25.00 for the first year, payable in advance and \$25.00 for

each year thereafter. If you would like to register your domain name for two years the cost is

\$45.00. If you already have a domain name registered, and would like it redirected to InterStar,

the transfer fee is \$25.00 for each domain transferred.

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Individual Services:

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Description

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Setup

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Monthly

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Banner Ad

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\$25.00

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\$10.00

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15 Meg Web Space

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\$25.00

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\$19.95

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30 Meg Web Space

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\$25.00

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\$29.95

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Additional 5 Mb Web Space

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\$25.00

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\$7.95

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Additional Email Address

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None

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\$1.00

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Bulk Email Address (25)

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None

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\$25.00

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WebSafe Content Management

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None

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None

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Special Notes

- There are no activation discounts for users that already have software.

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Accounting and Billing

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Our offices are open from 9:00am until 5:00pm Monday through Friday.

If you have any questions concerning your account or the services included you may call or

email Accounting.

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If you would like to take advantage of InterStar's bank drafting service, please download this

form and follow the instructions on it.

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Note: Adobe's Acrobat Reader is required for this document.

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Technical Support

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InterStar is here to help you get connected. Our support team is available 24 hours a day 7

days a week. To reach them dial toll free 1-877-269-8236.

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You can also send email to Support if you have other technical questions. Our technical team

will review your question and return a response as quickly as possible.

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Local Access Numbers

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Clinton	910-596-0888	Lillington	910-893-6647
Red Springs	910-843-8807	Whiteville	910-640-2235
Smithfield	919-989-4935	Hampstead	910-270-0490
Burgaw	910-259-8720	Rosehill	910-289-9482

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South River	910-531-9500	Harrells	910-532-9500
Six Runs	910-533-9500	Herring	910-564-9500
Coharie	910-567-9500	Cypress Cree	910-588-9500
Lisbon	910-645-9500	Abbottsburg	910-648-9500

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Kelly	910-669-9500	White Oak	910-866-9500
Jacksonville	910-455-5442	Fayetteville	910-321-7501
Kenansville	910-296-6465		

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High-Speed Access

InterStar offers a wide variety of high-speed Internet connectivity options. We offer DSL, Cable

Modems, and Wireless connections in certain areas. We also offer frame relay and

point-to-point connection in all areas. For more information, please contact Sales.

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WebMail

Need access to your mail when your away from your home computer. Tired of trying to figure

out that complex email program. Try using InterStar WebMail web browser interface. This is the

perfect way to access your mail if you're on the go or just trying to simplify your life.

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MailGuard

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Is SPAM taking over your email? Are you being affected by PORN SPAM? MailGuard is the

answer your looking for. Using SIEVE technology, MailGuard is able to eliminate up to 99% of

all SPAM in you email.

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InterStar's **MailGuard** service, powered by Symantec Norton Anti-Virus, stops 99% of all

viruses **BEFORE** they reach your PC. Intercepting messages at the mail

transport layer, **MailGuard** provides the most modern

technology available, for the first-line of defense in today's harsh environment.

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MailGuard features include:

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1. Identifies and isolates virus-infected email before it reaches you.

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2. Scans both inbound and outbound messages for known and new malicious virus code.

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3. Updated centrally and automatically. No need to continually download

and install pattern file updates.

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4. Scans compressed files at the server gateway, automatically detecting viruses

in email attachments including a broad range of file extensions such as the **ZIP, UUENCODE,**

and

MIME

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formats.

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5. Requires no new hardware or software, saving you money and computer

resources.

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6. Eliminates 99% of all SPAM and PORN SPAM from your mailbox.

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7. Administrator web interface for adding, modifying, and deleting email addresses.

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8. Supports mail forwarding, vacation messages, and automated responders

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9. Provides for Mailing List support

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Consulting

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If you or your company need assistance with new or existing network hardware devices or

software conflicts, we can offer advice and assistance. Whether connecting your residential or

corporate network to the Internet or creating your online web presence, we have the skills and

expertise to help.

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Additional Requests

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[email](#) us.

For more information: If you need something not listed on this page? If so, please

Call 910-564-4638 or 800-840-1113

Prices are subject to change without notice.